

WARWICKSHIRE POLICE

WARWICK CENTRAL SAFER NEIGHBOURHOOD TEAM (SNT)

✉ wrc.snt@warwickshire.pnn.police.uk

JANUARY 2019



CHASE MEADOW – EMSCOTE - HEATHCOTE - THE FORBES ESTATE – THE PACKMORES
THE PERCY ESTATE - THE WOODLOES – WARWICK GATES – WARWICK TOWN

INCIDENT OVERVIEW

Incidents recorded for the Warwick Central Safer Neighbourhood Team for December 2018:

INCIDENT TYPE:	DECEMBER 2018	DECEMBER 2017	NOVEMBER 2018
ANTI-SOCIAL BEHAVIOUR	46	61	60
RESIDENTIAL BURGLARY (INC GARAGES/SHEDS/OUTBUILDINGS)	13	20	14
BUSINESS & COMMERCIAL BURGLARY	3	7	8
CRIMINAL DAMAGE	18	14	20
THEFT FROM MOTOR VEHICLE (TFMV)	16	17	30
THEFT OF MOTOR VEHICLE	3	4	1
VIOLENCE	18	32	22

* FIGURES CORRECT AS OF FRIDAY 4TH JANUARY 2019

CRIME OVERVIEW

This section looks at the crimes of public interest that have occurred on the Warwick Central Safer Neighbourhood Team policing area, crimes such as burglary, theft, auto crime and criminal damage: Below is a very brief overview of the types of incidents that have been reported to us.



BURGLARIES: Commercial burglaries down a little on November's figures, but residential burglaries remaining static. Rear gardens seem to be the most popular way of getting into a lot of these properties. Always make sure side gates are locked and bolted to prevent people simply sliding in along the side of your property. Patios and rear doors are often quite vulnerable, so always check they are secure, even if you are in the house. And, if you are going out for the day, don't leave the house without leaving lights on to give the impression people are at home if you are going out, and know you'll be home after dark, get some timer switches, so you aren't returning to a house in darkness. (See article later for more hints and tips to help keep your house safe).

AUTOCRIME: A considerable drop in the number of thefts from motor vehicle thankfully in December. As a result of the spike in November, officers went out trying car doors early evening in the worst hit areas, and in 3 outings found **48**

POLICE WARNING
Motorists!
Don't leave
valuables
in your
car

cars that hadn't been locked. Locking and securing your car is the single biggest deterrent to anyone wanting to take your belongings. After that, it's about removing your valuables. Removing the temptation, removes the risk of becoming a victim, and by checking your car is safe and secure, reduces that risk even further.



ANTI-SOCIAL BEHAVIOUR: ASB incidents down a bit during December. A few neighbour disputes, some parking concerns, and drunken people causing issues at Warwick A & E make up some of the call we received. We also had a number of calls in relation to the Traveller encampment at Warwick Racecourse in the lead up to Christmas.



CRIMINAL DAMAGE: Incidents Damage fairly static again during December. A couple of domestic properties reported smashed windows, which appear to be the result of domestic related issues. The rest of the calls of Criminal Damage relate to vehicles parked on the streets around Warwick.



THEFTS: 18 incidents of Shoplifting reported in December. A local DIY store had a shower unit and a chain saw taken, although alcohol was the most popular items taken in the run up to Christmas.

INCIDENTS & ISSUES IN YOUR LOCAL AREA.

Below is a brief selection of some of the incidents that have occurred across the area, ward by ward.....

****PLEASE NOTE THAT THE FOLLOWING ARE BASED ON THE WARWICKSHIRE COUNTY COUNCIL WARDS, AND NOT THE WARWICK DISTRICT COUNCIL WARDS****

WARWICK NORTH WARD:

- 5 residential burglaries in December. 3 were on the Woodloes, and the other 2 around Spinney Hill. In all cases, entry was via the rear door, with jewellery and cash taken.
- 4 reports of ASB in December. These include youths throwing stones at an address Beauchamp Road, and kids causing problems on the bus.
- 5 incidents of Thefts from Motor Vehicle (TFMV) this time around. 2 of which were on Handley Grove on the Woodloes.

WARWICK WEST WARD:

- 2 confirmed residential burglaries last month, and both appear to be domestic related.
- 30 calls of Anti-Social Behaviour last month, with a large share of those relating to the Traveller encampment on Hampton Road.
- 5 incidents of Theft from motor vehicle. 1 was at a factory unit on Lock Lane, the others centre around Birchmeadow Close on the Saltisford.

WARWICK SOUTH WARD:

- Another relatively quiet month in terms of ASB, although calls to McDonalds starting to increase slightly, as local youths are looking for somewhere warm and dry to catch up with friends.
- 6 incidents of Theft From motor Vehicle. A number of the car dealerships along Tachbrook Park Drive being targeted and accounting for most of that number.

- A couple of confirmed burglaries this month, but a number of attempted burglaries.

If you have any information about these, or any other incidents, then please get in to touch as soon as possible on the contact numbers shown on Page 11.



GOOD NEWS STORIES

- We are pleased to welcome PCSOs Fay WILEMAN and Jack POWER to the team.
- 2 males arrested having been found stealing wing mirrors.

APPEALS, NEWS & UPDATES

Warwickshire Police is warning people to be on their guard after a 16-year-old boy fell critically ill in Rugby after police suspect he took high-purity MDMA, commonly known as ecstasy.

The boy, who is from Rugby, was discovered by a member of the public after collapsing in Bilton Road at around 9.40pm on New Year's Eve.

The member of the public flagged down a passing police car and officers administered first aid until paramedics arrived.

Police seized ecstasy from the scene and sent it away for testing. Tests showed the tablets were high purity and possibly contained the Audi car logo and also detected the letters 'AU' on them.

Detective Inspector Dave Andrews said: "While it is too early to speculate on the circumstances leading up to the boy falling ill it is important to remind people of the dangers of taking illegal drugs. We strongly advise anyone to consider the consequences of taking any illegal substance; both in terms of their health and the legal consequences.

"We're particularly concerned in this case because of the discovery of high-purity ecstasy. I would urge anyone with ecstasy matching the description of that seized not to take it.

"We have launched a thorough investigation to establish the circumstances leading up to the boy being taken ill and whether any criminal actions contributed to his condition."

Anyone with information that could help police with their enquires, can call 101 quoting incident 327 of 31st December 2018. Alternatively, information can be provided anonymously to the independent charity Crimestoppers on 0800 555 111.

COMMUNITY WATCH GROUP UPDATES

REGISTER TO RECEIVE MESSAGES FROM OUR COMMUNITY MESSAGING SERVICE (CMS)

If you haven't already registered, please follow the link below and start receiving news message and alerts from us.

CMS is the ideal way to keep updated with what is happening in and around your local area. Whether you live in

Warwick, or work here, or simply have an interest in the town, there is a CMS group to suit you, and keep you up to date with what's happening in the area. There is Business Watch,



Community Watch, Faith Watch, Forecourt Watch, Horse Watch, Pub/Hotel Watch, Rural Watch, Shop Watch and Waterways Watch.

To start receiving these alerts and messages you will need to register your interest by clicking on the link below - <https://www.warwickshire.police.uk/article/8217/Register-to-receive-messages-from-our-Community-Messaging-Service>

INFORMATION AND ADVICE

IDENTITY THEFT



Identity theft happens when fraudsters access, or obtain enough information about someone's personal details, such as their name, date of birth, current or previous addresses, to commit identity fraud. This can take place whether the victim is alive or deceased.

If you are a victim of identity theft, it can lead to fraud that can have a huge and direct impact on your personal finances, and could also make it very difficult for you to obtain loans, credit or a mortgage until the matter is resolved.

Identity fraud can be described as the use of those stolen details in criminal activity to obtain goods and services by deception.

Fraudsters can use your identity details to....

- Open bank accounts
- Obtain credit cards
- Take out loans
- Claim State Benefits
- Take out mobile phone contracts
- Obtain genuine documents such as drivers licence or passports
- Even take over all your existing financial affairs

The first you may know something is wrong is when you receive bills or invoices for things you haven't ordered, or you receive letters from debt collectors for debts that aren't yours. Fraudsters can obtain this information in many ways, even by simply rummaging through peoples bin bags and rubbish.

- Don't throw anything away with your name, address or financial details without shredding it first.
- If you receive unsolicited emails, or phone calls from what appear to be your bank or building society asking for security details, **NEVER EVER** reveal anything to **ANYONE**. A bank or building society would **NEVER** contact you asking for those kind of details.
- If you are concerned about the source of a call, wait five minutes and call your bank yourself, but always ensure there is a dialling tone, as often the offender(s) don't clear the line. Alternatively call them from a different phone or number.



- Always check bank and credit card statements for unexpected purchases or transactions.
- Don't leave bank or credit card statements lying around.
- If you are expecting a bank/credit card statement, or any correspondence from your bank, and it doesn't arrive, let them know ASAP.
- If you move home, ask Royal Mail to redirect your mail for at least 12 months.
- It is always a good idea to check your credit file 3 or 4 months after moving home.
- There are various agencies who offer a Credit Report Checking Service to help alert you to any changes to your credit rating and to help spot any fraudulent activity.
www.callcredit.co.uk Phone **0870 0601414** – www.equifax.co.uk Phone **0800 121 4752** – www.experian.co.uk Phone **0844 4818000**. (Other companies are available, and Warwickshire Police doesn't not endorse any of them).



What should you do if you've been a victim of Identity Fraud?

- Act quickly – You must not ignore the problem. Even though you didn't order those goods, or open that bank account, any bad debt will under your name and address.
- Contact your bank, building society, or Credit Card Company as soon as possible. They will then be responsible for investigating the issue and will report any criminal behaviour to the police.
- You should always report lost or stolen documents such as passports, drivers licence, cheque books etc. to the relevant organisations.
- If you aren't sure of which organisation to call, contact Action Fraud for advice.
<https://www.actionfraud.police.uk/> **0300 123 2040**.
- Contact Royal Mail Customer Services on 08457 740740 if you suspect your mail is being stolen or that a redirection has been fraudulently set up on your address. The Royal Mail has an investigation unit that will be able to help.
- Get a copy of your credit report. This will show you of any searches done by a lender, what date the search took place, what name and address it was done against and also what type of application. It will also show what credit accounts are set up in your name.
- Look at your credit report very closely. If you find entries from organisations you don't normally deal with, contact them immediately. Remember to keep a record of all your actions and correspondence, and the names of the people you have spoken with.
- The Credit Reference agencies will contact lenders on your behalf where fraudulent applications have been made or bogus credit accounts opened in order to restore your credit history to its former state.



HOME SECURITY



If your front, rear and side doors are insecure, so is your home. It is also important to ensure that the frame is strong and well fixed, not weak or rotten.

If doors are being replaced, the recommended standard for enhanced door security is British Standard PAS 24, which incorporates the door and frame as a door set.

UPVC and aluminium front doors should have multi-locking systems. If not, additional deadlocks can usually be fitted retrospectively. It is important to lift the multi-locking handle and lock it with a key, to prevent burglars reaching in through the letterbox to open the door.

Wooden front doors should be solid timber, a minimum 44mm thick, supported by three 100mm hinges, a British Standard 5 lever mortice lock fitted about a third of the way up the door and an automatic deadlocking rim latch, about a third of the way down.

The frame can be strengthened on the inside by fitting metal strips ('London' and 'Birmingham' bars) to support the locks

and hinges. If the front door opens outwards, fit hinge bolts to reinforce the external hinges. Glass panels in the door can be reinforced with security film, fixed diamond mesh grilles or replaced with laminated glass.

Door viewers allow householders to see who is at the door without having to open it first and door chains provide a barrier against callers.

An internal letterbox shield will prevent intruders fishing through the letterbox to open the door or for keys to the house or vehicles parked on the driveway.

UPVC and aluminium rear doors should have multi-locking systems. If not, additional internal surface mounted locking throw bolts should be fitted to the top and bottom of the door to reduce the leverage points.

Consider all the entry points to the building.

Windows and patio doors

Most newer patio doors have multi-locking mechanisms, but extra surface mounted patio locks and an anti-lift device to prevent them being lifted from their runners can be added to older doors to provide additional security and reduce the leverage points.

Windows are a common point of entry. Burglars tend to either force them open, remove the external beading or reach in through smaller fan light windows to open larger windows.

Ideally, windows should be internally beaded to prevent the glazed units being removed. External beading is sufficient if the glazed units have been secured in place with either security clips, security tape or sealant. Window handles should operate shoot bolts into the frame to provide more than one locking point.





If multi-locking handles aren't fitted, surface mounted, key operated window locks will provide additional security and reduce the leverage points.

All ground floor windows and any windows that are easily accessible above ground floor, should be made secure and have key operated window locks, unless they are being used as a fire escape.

Louvred windows are particularly vulnerable, as the individual panes can be removed from the frame.

The panes should be secured in place with sealant or totally replaced with a fixed glass panel.

Internal fixed or collapsible security grilles can be used to protect vulnerable windows.

If windows are being replaced, the recommended standard for enhanced window security is British Standard PAS24.

Security lighting

Good lighting can be an excellent deterrent against burglary, but the right lighting has to fit the right circumstances.

Security lights that operate by heat and movement sensors, are often activated by small animals, so can increase the fear of crime. They can be a useful addition to the front of a house, so that the lights are activated when visitors approach the front door or the householder is returning home at night.

The more appropriate option for the rear of a property is a low wattage security light that activates by photoelectric cell, automatically switching on as it gets dark at night and switching off as it gets light in the morning. They are commonly referred to as 'dusk until dawn' security lights.



Intruder alarms



Alarms are the best deterrent against burglary

Some people think that an intruder alarm system advertises that you have something worth stealing - this is not the case.

Remember, burglars do not want to be seen or heard so time and noise are their enemies.

The alarm industry is governed by inspectorate bodies similar to the 'Gas Safe Register' who oversee the gas industry.

By choosing a company affiliated to one of the recognised inspectorate bodies such as the National Security Inspectorate (NSI) or Security Systems and Alarms Inspection Board (SSAIB), it guarantees that they have met the high standards and business ethics required to be members.

Generally, there are three different types of alarm system response:

1. A monitored system which provides a police response - if the alarm is activated it signals to the alarm receiving centre who will contact the key-holders and the police. The alarm company will charge an ongoing fee for this facility, on top of the initial installation.
2. Speech dialler - if the alarm is activated, the system dials out to a selection of pre-programmed key-holder telephone numbers (not 999) to alert the recipient. The alarm company will charge a one-off purchase price for the speech dialler, on top of the alarm installation.
3. Audible only system - if the alarm is activated, it will sound, but relies on neighbours and passers-by to respond

All alarm systems must stop sounding and re-arm themselves after 20 minutes.

DIY systems are also available, but are not eligible for a police response.

An alarm company will usually fit an active alarm bell box at the front of the building (which has a sounder and a flashing light) and a dummy bell box at the rear. Due to the fact that most burglaries occur at the rear of the premises, it is good practice to have an active alarm bell box at the rear as well. This will ensure that if a burglar compromises the rear boundary security, they will clearly see that the premises is alarmed, no matter what time of day or night.



WARWICK CENTRAL COMMUNITY PRIORITIES

The top issues agreed at the Community Forum held on Thursday 25th October 2018 at Warwick Space, Coten End in Warwick were.....

1. **School Parking Patrols.** To conduct high visibility patrols of all local schools in the area both in the mornings as well as the evenings and deal with a variety of motoring offences, including seatbelts, mobile phones, speeding and inappropriately parked vehicles. *1 patrol done to date.*
2. **Town Centre Patrols.** To carry out Hi-Viz patrols of the Town Centre, to offer reassurance to visitor and retailers alike. During the Christmas period, this will also involve more plain clothed patrols to hopefully ID pickpockets and known shoplifters operating in the area. *10 patrols done to date.*
3. **Vehicle Crime Patrols.** Patrols of local car parks and residential areas to identify vulnerable vehicles and to offer crime prevention advice to the owners. *13 patrols done to date.*
4. **Anti-Social Behaviour Patrols of the Lower Emscote Road.** Carry out patrols of the Lower Emscote Road, around Bridge Street and Portobello Way in Warwick. Dealing with people acting in an anti-social manner. We will also be intelligence gathering in terms of any other illicit behaviour in the area. *1 patrol done to date.*

The date, time and location of the next Warwick Town Community Forum is TBC.

More details can be found at –

<https://www.warwickshire.gov.uk/warwickforum>



MEETINGS & UPCOMING EVENTS

- **WARWICK FARMERS MARKET.** Saturday 12th January 2019. 9am to 4pm Market Square, Warwick, CV34 4BJ. www.warwickdistrictmarkets.co.uk
- **COURT LEET BEER & CIDER FESTIVAL.** 15th & 16th February 2019 at the Lord Leycester Hospital. www.warwickbeerfestival.com
- **WARWICK ROTARY CLUB PANCAKE RACES.** Market Square, Warwick, CV34 4BJ. Tuesday 5th March 2019 - 1pm to 3pm. www.warwickrotary.org.uk
- **WARWICK FOOD FESTIVAL.** Sunday 26th May 2019. Market Square, Warwick, CV34 4BJ. 10am to 7pm. www.warwickfoodfestival.co.uk



USEFUL CONTACTS

Below are some advice sheets to help explain community issues and to better signpost people to the most appropriate agency to deal with them.

Simply click on the link beneath the picture and you will some quick hints and tips on how best to deal with your issues, concerns or complaints.



NEIGHBOUR DISPUTE



NOISE ISSUES



HIGHWAYS & ROAD FAULTS



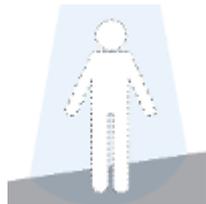
ASSAULTS



ROAD TRAFFIC COLLISIONS



CYBER CRIME



MISSING PERSONS



FLY-TIPPING



RESIDENTIAL BURGLARY



CIVIL DISPUTES



DOG FOULING



PARKING

WARWICK CENTRAL SAFER NEIGHBOURHOOD TEAM

PS 1958 Chris KITSON (Team Manager)



PC 1176 Jamie PARKER (Beat Manager)



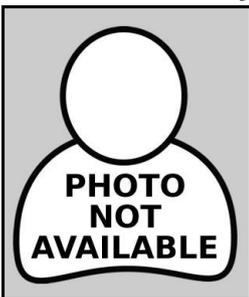
PC 723 Ilse TARBUCK (Beat Manager)



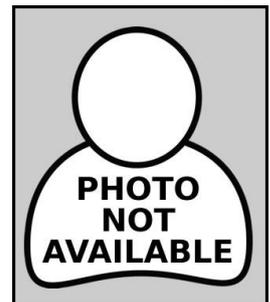
PCSO 6179 Pete GROOM



PCSO 6234 Fay WILEMAN



PCSO 6236 Jack POWER



Ways to get in touch with the Team

✉ wrc.snt@warwickshire.pnn.police.uk



@Warwickcops

🌐 <https://www.warwickshire.police.uk/article/1892/Warwick-Central>

☎ **999** – In an Emergency

☎ **101** – To report a Crime

☎ **01926 684361** – To contact the team directly (Not for reporting Crime)